

PRODUCT AND INSTALLATION MANUAL

ESSENTIAL Single Stage In-Line Filtration Unit



Model Number:
SS-1.0



ENVIRONMENTAL WATER SYSTEMS®
Quality Water Filtration Crafted in the USA Since 1987.

WWW.EWSWATER.COM

Retain this Product & Installation Manual for Maintenance and Information
Please Register this Product

Revised 9/17

ALL FILTRATION PRODUCT PROUDLY MADE & ASSEMBLED IN THE USA

A Special Message to Our Customers,

EWS, Inc. and Environmental Water Systems would like to thank you for your consideration in selecting from our comprehensive list of residential filtration and conditioning product. We recommend that you take the time to read the information that pertains to your product as you begin to use it.

The information in this manual is designed to assist your installer to set-up, install and start-up your system properly. In addition, the information contained in this manual is designed to provide the consumer, the most comprehensive information on this series of product. Please contact us if you have any questions, comments or additions to the information provided.

Sincerely,
Customer Service at EWS, Inc.



Installation of the Single-Stage Filtration Unit - Please Read the Enclosed Information

Please take the time to familiarize yourself with the unit you are about to install. Locate the box with the filter top (head assembly) and the filter cartridge, tubing and angle stop valve. This Model No. SS does not come with a supplied dispenser. Sold separately.

You may need the following for proper installation:

• Teflon tape • Work Gloves • Safety Glasses • Knife or scissors • Adjustable Wrench • Pliers • Screwdriver; straight & phillips • Drill & drill bits

WARNING: Verify that all components are included with the unit and were not lost, misplaced, or damaged in shipping or handling. Any damage in shipping needs to be reported to the shipping company.

WARNING: Do not attempt to install this system using defective or damaged components. Check and inspect, inlet and outlet fittings and any other connections on this system that might have been damaged during shipping and handling. Check all these components again upon installation and start-up for any hidden issues. All plumbing should be done in accordance with all local plumbing codes. Water Pressure: minimum 40psi, maximum 75psi. Water Temperature Range (cold supply only): not to exceed 100°F or below 40°F. Electrical (if applicable): an uninterrupted a/c supply, (if applicable): make sure voltage supply is compatible with your unit prior to install

WARRANTY: Warranty Registration of this product is required to have a warranty. A proper installation and start-up will save you time, money and hassles, and is also required for warranty purposes. Any issue as a result of improper application, set-up, installation and/or start-up will void any warranty.

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Supplied Professional Connection

Professional Installation is Strongly Recommended

The supplied fitting is a John Guest Angle Stop Valve which connects between the supply valve and riser to the main water supply line*.

Instructions from the bag containing the supplied connection

From parts bag locate: Angle Stop Valve

5 feet of red or orange 1/4" tubing (the proper tubing from the water supply to the system)

Step 1

BEST METHOD: Shut off the main water supply to the house and open the kitchen faucet to relieve water pressure in the hard pipe. Once water stops flowing from the kitchen faucet, shut off the water supply at brass or chrome supply valve. This is the shut off valve for the cold water side of the faucet under the sink (see illustration)

NOTE: Shutting the angle stop only, still leaves water in that pipe.

Step 2

Disconnect riser from brass or chrome supply valve.

This is the cold water line that feeds your existing kitchen faucet.

Step 3

Ensure that the sealing gasket is fully seated into the angle stop valve female thread.

Step 4

Install angle stop valve on supply valve.

Step 5

Connect the riser to the angle stop valve.

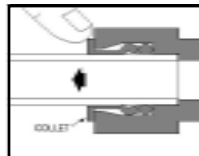
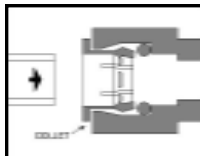
Step 6

Fully insert red tubing into the quick connect fitting on the side of the angle stop valve.

To Insert: Make sure tubing has an even edge than press tubing in firmly and completely

Never Pull Tube Out To Remove

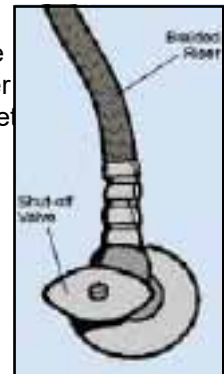
Push Collet In To Release



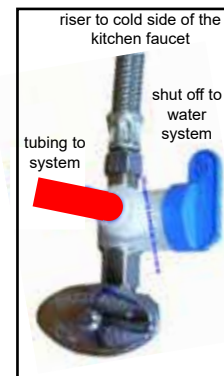
To Test Fitting:

Give a Gentle "Tug" To Insure Proper Connection

See All Cautions, Warnings and Inspections



Pictured:
Example of shut off valve and riser up to the cold side of the kitchen faucet typically found under the sink



Pictured:
Example of shut off valve and riser up to the cold side of the kitchen faucet with the properly installed angle stop valve

CAUTION: USE ONLY COLD WATER LINE. NOT INTENDED FOR SUPPLY BY HOT WATER.

After complete installation of the system, open main water supply to the house and open all valves and check for any leaks.

If needed, please refer to the John Guest Speedfit Installation Guide and Technical Check List for all other information or visit their website @ www.johnguest.com

Angle Stop Valve (ASVPP1LF)

NSF 51 Compliant

LEAD FREE - Meets AB1953



*Even though this connection can be used in over 90% of household applications, EWS, Inc. can not anticipate all the different locations, applications and materials used by your builder and/or plumbing contractor or any pre-existing situations regarding your household or sink piping and cannot be responsible for additional parts that may be necessary. Proper connection should meet all local codes. If necessary contact a qualified licensed plumber for another part or method to properly install this system.

Placement or Locating the Filtration Unit

Always assume for enough space and tubing to remove, move and/or adjust for filter replacement and maintenance.

Mounting the unit to a wall, cabinet side or other vertical surface, a minimum clearance of 4" will be required to allow for filter replacement. Please see the following procedures:

Step 1 The filter cartridge for the unit is included. Locate the filter cartridge.

Inserting the filter cartridge: At the blue top of filter cartridge find the side with two (2) notches. Line the notches up and insert filter cartridge into the filter head assembly. Once cartridge is fully inserted into the head turn clockwise and completely lock into position.

Step 2 Once filter system has been fully assembled, mark pilot holes using the bracket as a template.

Step 3 Using a drill bit or punch, drill a hole or punch as a starter hole to catch the mounting screws.

WARNING: ALTERNATIVE FASTENING METHOD MAY BE REQUIRED FOR PLASTER BOARD, PARTICLE BOARD OR SIMILAR MATERIAL INSTALLATION. USE SAFETY GLASSES OR OTHER EYE PROTECTION TO PREVENT POSSIBLE EYE INJURY DUE TO FLYING PARTICLES.

Step 4 Set mounting screws (provided) with screw driver. Leave a 1/4" gap between the screw head and mounting surface to allow the bracket to slide on easily.

Step 5 Slide the bracket over screws and hang the unit. Make sure unit is level. Now make the connections of tubing to/from the system.

Connection of Tubing from Supply and to a Dispenser or Other Device(s)

Step 1

This system may have come with sample plugs. If so, please remove correctly by following instructions below before installation.

WARNING: NEVER ATTEMPT TO REMOVE TUBING OR SAMPLE PLUGS BY JUST PULLING. Follow simple instructions illustrated below to remove properly.

INSPECT: Inspect the fitting for any damage from shipping, handling and/or delivery. STOP, if collet is damaged in any way; call, fax or e-mail customer service for a replacement fitting.

Step 2 Making the Connections from Inlet/Supply Connection to Unit and from Unit to the dispenser or other device being supplied. Firmly insert the tubing completely into the fitting. You may feel a resistance at the o-rings when you insert the tubing.

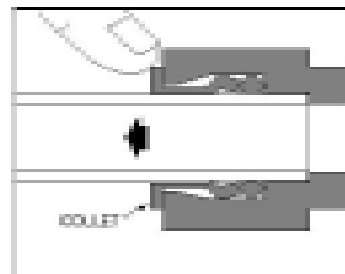
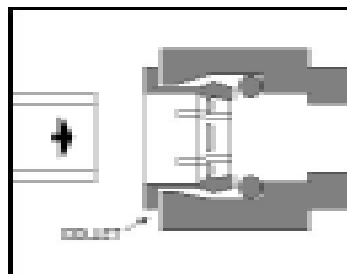
Step 2a Connect the orange/red tubing from the installed Inlet/Supply Connection into the left side of the unit. This is the raw supply water into the unit. Insert and press the tubing firmly and completely into the fitting.

Step 2b Connect the blue tubing from the right of the unit. This is the filtered water line. Insert and press the tubing firmly and completely into the fitting. Now connect that blue tubing to the dispenser or other device(s) chosen to get filtered water.

NOTE: EWS does not provide a dispenser with the Model No. SS Single-Stage unit. Can be purchased separately.

WARNING: Water flow is one direction. Make sure never to reverse directions.

Never Pull Tube Out To Remove
Push Collet In To Release
To Insert, Press Tubing In Firmly and Completely
Make sure tubing end is straight and not flattened



Test Integrity of Fitting:
Give a Gentle "Tug"
To Insure
Proper Connection

See All Cautions,
Warnings and
Inspections

CAUTION: Always leave the tubing provided to allow lifting the unit for filter replacement and maintenance. Make sure tubing has gentle curves. Roll and secure as needed. Do not bend or kink tubing. We do not recommend shortening the tubing, however, if needed, at end, cut tube straight and do not flatten. Avoid any tubing contact to hot water line.

WARNING: NEVER ATTEMPT TO REMOVE TUBING BY JUST PULLING. Follow simple instructions illustrated above to remove properly.

INSPECT: Upon installation, inspect the connection and give the tubing a gentle "tug" to insure proper connection and integrity of the fitting.

Inspect the fitting for any damage from shipping, handling, delivery, and/or installation.
STOP, if collet is damaged in any way; call, fax or e-mail customer service for a replacement fitting.

Unit Start-Up and Operation Procedures

A proper start-up insures the unit is without issues.

If anything is discovered, this is the time to discover it and correct any problems or questions that arise.

Lack of any, or a proper, start-up will void the warranty.

Step 1

If applicable, pull up and lock dispenser handle (if using another type of dispenser - put into open position). This will allow water to flow in the open position. Turn off water supply to other devices*. Do not make this water available to any ice-makers, refrigerators or any other devices until the system is completely flushed and running clear.

Step 2 Slowly - Turn on or open any main water supply which was shut off earlier.

Step 3

Open or make sure there is inlet water supply to the unit. Water will begin to flow from dispenser. Initially it may sputter until it reaches full flow. Allow unit to run steadily for approximately 2 minutes or more, if needed. This will wash carbon fines and air from the unit. End this flushing of the unit once water runs clear. Unit is now available to use as normal. Open water supply to other devices, if applicable.

NOTE:

If you draw your water into a glass and it appears to be cloudy, it's only air and nothing bad. Let the glass sit and watch the air rise and dissipate. The filter cartridge used is full bed depth. The carbon (GAC) block cartridge has a great deal of surface area. With usage, it may take 24-48 hours for this to correct itself.

*CAUTION:

If a dispenser is not applicable and water is being used for ice-maker, refrigerator water dispenser, hot tank or chiller, than run water through these devices to flush unit and discard this water or ice before consuming. Even though there is no harm from the carbon and the materials used are strictly organic, the fines or dust as a result may be an aesthetic issue.

Step 4

Inspect for leaks at all connections, fittings and/or housings. If a problem exists, please shut off water supply to the system and consider the following solutions:

- Plumbing connections at the inlet/supply connection or angle stop. Please review these plumbing procedures and correct.
- Plumbing connections to dispenser/faucet and any other fixtures or cross-connections. Please review and correct.
- Inspect for leaks at all unit connections and cartridge housing. Report any issues for assistance or needed part(s).
- Inspect for leaks at the connections between the supplied tubing and the quick connect fittings. To insure proper connection, give a light "tug" (not a hard pull) on tubing to check the grip on all fittings.
- If any damage was identified in shipping or handling. You'll need to make a claim with the shipper, as indicated on our Packing Materials, our Packing Slip and the published General Terms and Standard Conditions of Sale.
- If you have identified a problem, please contact our offices. Let us know if we can offer advice on a plumbing issue that may not be related to the actual unit, or a question or issue that may be unit related. If in need of a part under warranty we can readily send it. Parts (original only) needed out of warranty can be obtained through your contractor, local distribution or at www.waterontheweb.com.

WARNING:

Maximum pressure is 75 PSI. Pressure unregulated can surge or exceed the maximum rating on this and many items in the home. High pressure creates a water hammer or banging pipes. It's also the reason to use stainless hoses for washer machine connections and not the rubber. A pressure reducing valve (PRV) at your main water service line (if not code) is greatly recommended by many manufacturers' of many different household items, plumbing products and appliances and must be checked annually. A point of use (sink location) pressure limiting valve is also available.

Register this Product - It is a Requirement for Warranty

- Familiarize yourself with the unit, its' replacement filter and maintenance.
To Register, take note of the Model # found on the unit's bracket,
- Understand your system's capabilities
- See your options in water treatment, for you , your family and your home by EWS, Inc.
- **Register Your System**

Replacement of Filter Cartridge

It is recommended that filters be changed at least annually or more frequently based on usage and local water conditions. The quantity and quality of the water processed effects the life of the filters.

Step 1 Close inlet water supply to the system.

Step 2 Open dispenser or allow other device if applicable to flow. Lock handle in the up position and/or allow water to flow (water should stop in a short time) and keep open to relieve pressure.

CAUTION: WATER WILL BE PRESENT WHEN FILTERS ARE CHANGED.
A pan, towel, etc. should be placed under the system to catch any water.

Step 3 Turn filter cartridge counterclockwise until it stops. Pull down (Hint: it may benefit from a little "wiggle")

Step 4 Remove filter cartridge and dispose, preferably by recycling the cartridge.

Step 5 Insert the new green post-filter cartridge.

Inserting the filter cartridge: At the blue top of each filter cartridge find the side with two (2) notches. Line the notches up and insert filter cartridge into the filter head assembly. Once cartridge is fully inserted into the head turn clockwise and completely lock into position.

CAUTION: Inspect o-rings at cartridge top. Make sure they are clean, free of any debris and not damaged or kinked. Make sure it is correctly seated into the channel before replacement.

Step 6 FOLLOW SYSTEM START-UP PROCEDURES AND FOLLOW PROPER TUBING CONNECTION INFORMATION

Filter Replacement



Correct filter for Model No. SS-1.0

Order Filter Set Model No. F.SET.SS-1.0

F-GAC-B Post-Filter Carbon Block Cartridge (green label)

Replacement of all filters are based on local water conditions and usage and should be replaced as needed.
Do not exceed one year.

Ordering Filter and Parts

There are several ways to obtain and order filter replacements for your unit.

Contact your builder, plumbing contractor and/or your installer that provided the product. Contact the kitchen & bath showroom, distributor, and/or retailer where you purchased the product or Use the internet in the following manner.

Go to our Corporate Site @ www.ewswater.com or contact EWS Customer Service and we can direct you to someone who may assist you. As a manufacturer, EWS, Inc. does not sell direct to consumers, only into distribution.

The most convenient way to purchase the correct filters or parts for your unit may be to visit an authorized web distributor such as www.waterontheweb.com

Thank you and we hope we have been of assistance in this matter.
EWS, Inc. and Environmental Water Systems – Customer Service

Waterontheweb is very similar to the EWS Corporate Site in order to provide the consumer with the most complete information and an e-commerce solution to the consumer's needs. This site is designed to be simple and prevents any confusion as to what items are needed for any particular unit. This distributor will place their order with EWS, Inc. (similar to any other distributor) and will ship your order directly to the address you designated in the online store.

www.ewswater.com **O:** 702.256.8182; M-F 8:00am-4:30pm PST **E:** customerservice@ewswater.com

Trouble Shooting Guide - Single-Stage Filtration Units

Problem	Possible Causes	Solution
Any or All Leaks	Excessive pressure or pressure surges	Pressure reducing valve (PRV) at main water supply to maintain pressure at or below 75 PSI or the addition of a Pressure Limiting Valve (item# FMP-60) on the inlet tube prior to the point of use unit
Leaks at Tubing Connections	Various causes to inspect	•Follow instructions for Connection of Tubing.
Leak at inlet fitting or Leak at outlet fitting	•Is the tubing cut with a straight end to grab squarely? •Is the tubing inserted completely into fitting? •Broken collect or fitting •Is there a problem with the collet and the quick-connect fitting? •Tubing incorrectly removed •Damaged in shipping, handling, and/or delivery	Access the filter unit, remove tubing by depressing the collet and pulling tubing out. Using a utility razor knife, <u>squarely</u> cut 1/2" off tubing from the end. Make sure end of tubing is not flattened Reinsert the tubing into the fitting as far as possible. Check for leaks. •Tug on tubing (do not pull hard) to check fitting and the integrity of the connection •Upon inspection, prior to install or a result of proper start-up and inspection and fitting is damaged, then replace part
No water	Water supply is off	•Turn main water supply on, •Turn water supply at angle stop •Angle Stop Valve not open, •Open dispenser/faucet
Not enough water	Low water pressure	Unit may not operate properly at less than 25 PSI feed line pressure (max: 75 PSI)
Water flow is restricted	Kinked or bent tubing	Make longer loop with tubing to remove kink or bend
Low flow from unit	Clogged filter cartridge	If there is flow through the kitchen faucet than there is a need to replace filter based on water conditions and usage

We do not supply a dispenser with the Model No. SS (single-stage unit)

The information below regarding dispensers is typical of certain dispensers including dispensers available as options through EWS. If using another manufacturers' dispenser or connecting to other devices, please contact that manufacturer if an issue arises at that point.

Leak at a supplied faucet	Spout needs to be re-inserted	•Spout pulls out from faucet body that's why it swivels. Spout has 2 o-rings at base and is inserted completely into bottom of body to prevent leaking.
Leak at a supplied faucet base by handle (brass "T")	O-ring issue at inserted brass piece or "T" that holds & operates handle	•Replace the supplied faucet dispenser (item# depends on any finish option)
Leak at the connection to faucet	Dispenser connections need to be properly made	•Check connections at various locations and re-connect, re-insert, tighten and/or correct.
Leak at another Mfg's faucet and/or connection to another device	All connections need to be properly made	•Consult with Mfg of other product and/or installer to check connections at various locations and reconnect, re-insert, tighten and/or correct.
Leak at Inlet Water Supply Connection	Various causes to inspect. Angle Stop Valve may not be applicable or installed correctly	•Check connections and/or correct. •Follow the inlet supply water instructions in this manual
Leak at cartridge housing	Misaligned, damaged or missing o-ring Cracked housing due to pressure issues, misaligned filter replacement.	•Locate and align O-ring(s) into groove at top •Replace filter cartridge or Remove filter cartridge and re-insert and lock correctly •Replace filter cartridge and correct issue that caused the problem (no plumbing needed) •Remove filter cartridge and re-insert and lock correctly •Locate and align O-ring into groove inside cap
Unpleasant taste and/or odor Metallic flavor Discoloration Rotten egg smell from water	•Need to replace filter •System was idle, stored or mis-used for a long period of time. •System under unfavorable conditions or changing water conditions •Hydrogen sulfide, iron, manganese is in the household water supply •System misapplied	•Replace filter and follow start up procedures •Flush system by running water, replace filter •Determine what changed in your water supply and Flush, Replace or change type of water treatment system based on local water conditions. Call your municipality or have your well tested. •Hydrogen sulfide, iron and manganese must be removed from household water supply before filter system. Visit our web site for other systems. •Specify the correct system for the application
Cloudy water	•New installation, changing filters •Open/close and open of water supply to home or in home	It is simply - air. Check by filling glass and watch air dissipate. Run and flush system for several minutes. Sometimes it takes 24 - 48 hours to totally clear due to the full bed depth of our filters

Warranty Notification

Notification:

This warranty is referenced by EWS, Inc. in all literature, addressed in General Terms and Standard Conditions of Sale, and is published in its entirety in all EWS, Inc. product manuals, websites, and in all service guides supplied with all product.

Limited Warranty:

EWS, Inc., a Nevada corporation, hereby warrants all products to the original consumer purchaser to be free from defects in material and workmanship as stated in the following paragraphs:

- All residential point of use: countertop filtration, in-line filtration, undercounter drinking water filtration, shower filtration, residential reverse osmosis, and canister and filter cartridge point of entry pre-sediment and/or filtration units or systems for one year from date of purchase.
- All residential point of entry: pH decreasing and softener (resin and ion-exchange) systems, Environmental (EWS) Water Systems, Iron Removal units, CWL whole-home (filtration media) systems, pH increasing reagent (sacrificial media) units for 10 years on the tank and riser, 10 years on the ICN conditioner(s) (if applicable) and 5 years on the valve head from date of purchase.
- All commercial systems: Dependent on specification and application, please consult with EWS, Inc. upon specification.
- All filtration medias, resins, cartridges, uv lamps, and/or membranes are not covered by any warranty. Filter media, resin, cartridge, uv lamp, and/or membrane replacement or maintenance schedule will vary and must be replaced, as necessary, as determined by usage and local water conditions.

Product performance may vary based on local water conditions, proper product specification and application, proper plumbing application, setup, installation, startup, maintenance and/or usage. To ensure proper operation, follow all setup, installation, start-up and maintenance procedures as detailed in all service guides.

Not intended for use where water is microbiologically unsafe or with water of unknown quality without adequate disinfection before or after unit(s). The contaminants or other substances removed or reduced by these and any other water filtration or treatment devices are not necessarily in your water. To confirm the presence of any primary and secondary contaminants, have your water supply completely analyzed by an independent and approved facility or if applicable, contact your local water utility for information. Aesthetic, non-health related, or constituents without set federal standards may be part of water testing but are insufficient to determine proper application of any water filtration or treatment device.

EWS, Inc. will replace, free of charge, during the warranty period, any part which proves defective in material and/or workmanship under proper product and plumbing specification and application, normal and proper installation, use, service and proper care as published in detail in all service guides included with product. Labor charges are excluded from any warranty service or repair and are not the responsibility of EWS, Inc. Shipping charges may apply to delivered replacement parts or materials. Charges may also apply for the cost of any replacement media, resin, cartridges, uv lamp and/or membrane from any warranty service or repair. Information can be obtained at any time through a local dealer, distributor, representative or direct from EWS, Inc. and/or on-line at: www.ewswater.com. Replacement parts can be obtained from your local dealer, distributor, online or contractor.

This warranty is the exclusive warranty granted by EWS, Inc. and is in lieu of all other warranties of merchantability and fitness for a particular purpose and is further limited to defective parts replacement only. Labor charges and/or damage incurred in setup, installation, and startup, or repair, or replacement, as well as, incidental and consequential damages connected therewith, are excluded, and are not the responsibility of, and will not be paid by EWS, Inc.

This warranty is void for any damages due to improper product and/or plumbing specification and/or application, misuse, abuse, neglect, accident, acts of nature, action of any military or civil authorities, improper handling and transportation, or improper setup, installation, and/or startup, or any violation of instructions furnished by EWS, Inc., or any replacement parts other than genuine parts or replacements supplied by EWS, Inc.

This warranty is not a warranty of merchantability, fitness, taste, aesthetics, and/or performance that may be subject to improper product and/or plumbing specification and/or application, misuse, abuse, neglect, accident, acts of nature, action of any military or civil authorities, improper handling and transportation, or improper setup, installation, and/or startup, or any violation of instructions furnished by EWS, Inc.

This warranty is not a warranty of merchantability, fitness, taste, aesthetics, and/or performance that may be personal and of subjective opinion and that does not relate to the performance of any system.

Warranty Information and the Purchaser's Responsibility

Keep a record of the purchase receipt and/or installation receipt. Purchaser is required fill out warranty registration form(s) on applicable product(s) and register all product by either online @ www.ewswater.com, telephone, postal delivery, fax, e-mail (either register@ewswater.com or information provided to customerservice@ewswater.com). **Failure to do so voids the warranty unless restricted by state regulations.**

EWS, Inc. does not sell, show or make available any information on any consumer in our database. This database is to ensure, if needed, proper warranty service, and good customer service for years to come. Please see our privacy policy published in our website at www.ewswater.com.

Know Your Water:

• If on a municipal system, large or small, it is your right as a consumer to have access to the most recent test results and to expect adherence to federal guidelines, as well as any state or local requirements. Any problems should be reported to the appropriate agencies. Please acquire those municipal test results to become an informed consumer.

• If on an individual well, have your water completely and independently tested. Local code may require a simple test for coliform bacteria to approve a well, however you may be unaware of potential problems for you and/or your home. A local water salesman is looking to close a sale and is going to test for hardness minerals and a few simple and obvious issues, which may or may not be contamination problems. Their solution is almost always the same and yet may provide no resolution to any true problems. Obtain our "Guide for the Private Well Owner" on our website; www.ewswater.com. Review our section on well water testing and applications in our complete catalog with your local distributor, dealer, or our representative or visit our website.

• WARNING:

Some restrictions apply to the use of softeners. Contact your local municipal water district or Gov't Agency. Brine discharge is already restricted on, or may be a problem for, septic applications and waste water treatment facilities. Since some states have already restricted softeners to metered valves to prevent excessive brine discharge, EWS, Inc. only provides metered valving in its line of softeners.

Restrictions or an outright ban may also apply to hot-side only, salt-exchange tanks or services. Local water dealers and other organizations do not inform consumers of these issues and believe these rules are unenforceable. The consumer is ultimately responsible.

Softeners may also provide warranty issues with pools and spas, certain other products and finishes. Softened water should not be used for drinking, cooking, pets or plants and is usually bypassed or "looped away" from the cold side of the kitchen sink. Reverse osmosis, which also has its drawbacks and issues with other products and materials, may be used to remove the salt from the water that the softener put in at the kitchen sink, yet may be misapplied for the actual local water conditions.

Any problems of water quality, or the fitness of any EWS, Inc. product that is associated with any mechanical, construction, application, installation, and/or environmental issue(s) (ie: flow rates, line pressure, piping materials, broken supply lines, changing water conditions; well or municipal water quality, et. al.), known or unknown, of the home or facility will not be considered by EWS, Inc. until such issue(s) have been resolved.

Responsibility for the proper product and/or plumbing specification, application and/or installation of any device manufactured by EWS, Inc. lies with the consumer, their builder contractor, plumbing sub-contractor and any other installer of choice. Items do not specify and/or install themselves. EWS, Inc. has provided many sources to acquire information on the proper application of systems and their installation prior to any purchase. EWS, Inc. manufactures a complete product line of point of use water filtration systems and point of entry filtration, softening and/or conditioning systems and/or appliances.

EWS, Inc. and the distributors of EWS, Inc. will stand behind the warranties of materials and workmanship. However, EWS, Inc. and the distributors of EWS, Inc. and the Environmental Water Systems Product Line do not bear any responsibility for improper applications of product and/or improper installation. It is for this reason that EWS, Inc. provides complete information on all product for your understanding, specification, application and selection, and proper plumbing application and installation.

To obtain warranty service support, contact your local dealer or contractor from whom you obtained the product or contact EWS, Inc., Customer Service, via phone, fax, or email.



ALL FILTRATION PRODUCT PROUDLY MADE & ASSEMBLED IN THE USA

The EWS, Inc./Environmental Water System Product available through:



Authorized Kitchen & Bath Showrooms, Appliance Showrooms, Building & Plumbing Wholesale Supply Locations and their building, plumbing, HVAC and service contractors, and Authorized Online Distributors.



ENVIRONMENTAL WATER SYSTEMS®
Quality Water Filtration Crafted in the USA Since 1987.

WWW.EWSWATER.COM

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